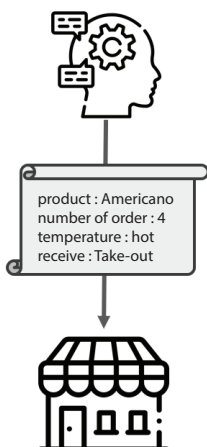
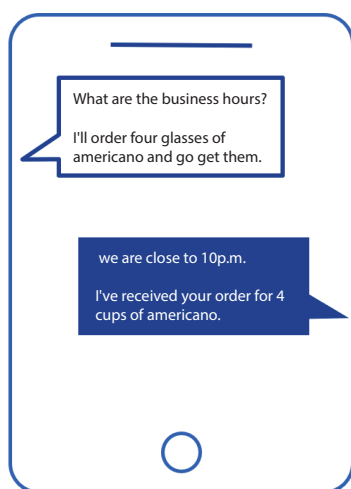


ARS AI Chatbot



1. The Need for ARS AI Chatbot

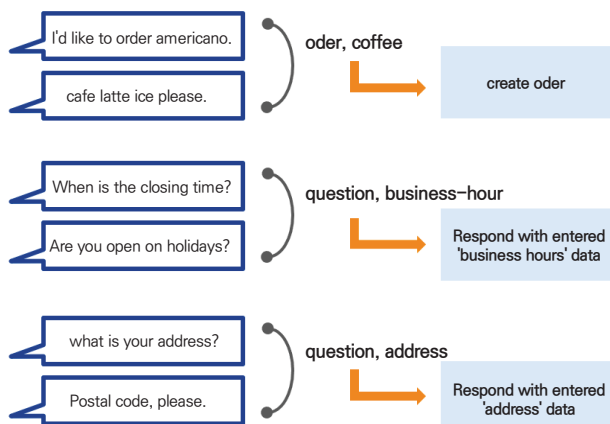


- Dealing with simple tasks such as orders and inquiries during work can result in losses in terms of workload and continuity.
- This tendency is even more pronounced for small business owners or those with few employees.
- With an ARS AI chatbot, simple requests can be handled through the chatbot, allowing saved time and manpower to be focused on service (reducing work-load).
- In the case of using an app, one needs to know how to install and use it. However, an ARS AI chatbot supports services through conversational interaction using the phone.
- Conversation is the most basic form of interaction, and there is no need to install an app or learn how to use it.

2. Introduction to ARS AI Chatbot Product/Service

ARS AI Chatbot is a service that receives and analyzes customer orders in everyday conversation style and responds in a voice dialogue format.

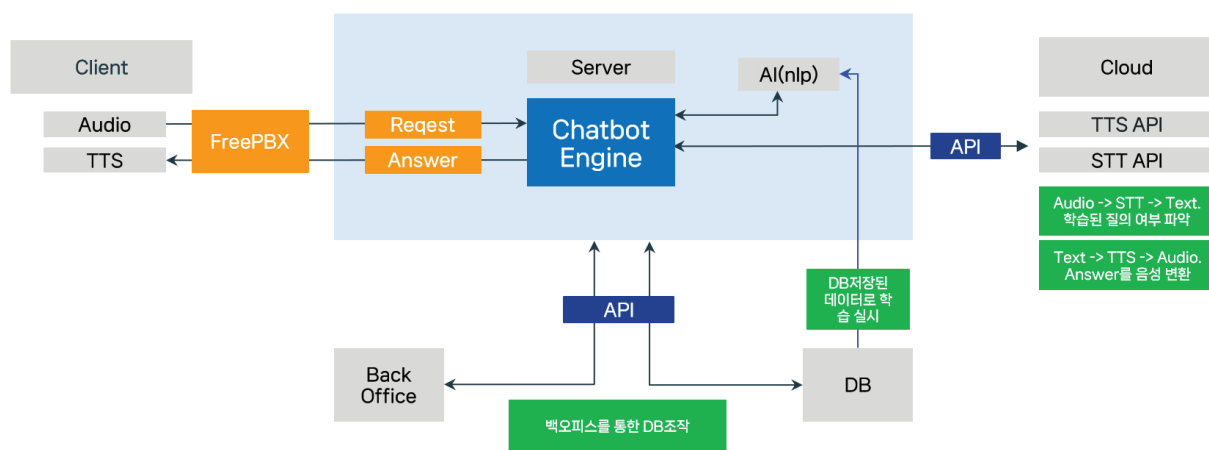
- Natural language processing is used to extract entities from conversations and **generate responses** by referring to the extracted entities and data entered into the system.
- Convert the requirements to a form when an order or request is made, or **respond to the query** based on the entered data.
- As the question style is not pre-determined, AI is used to **analyze customers' intentions and respond accordingly**.



ARS AI Chatbot



3. ARS AI Chatbot System Architecture



4. ARS AI Chatbot Service Example

Smart guidance at the district office and the community center through tablet, improvement of work efficiency at the civil complaint handling window, and civil complaint service for foreigners. It is a multilingual civil complaint guidance AI human voice support service.

